

Vogue Dental Care Failure to Attend Policy

Our mission is to provide outstanding care for our patients, in an efficient manner. Vogue employs a strict Failure to Attend policy in order to ensure patients have access to care with minimal delay. Unfortunately each month there are many hours wasted by patients failing to attend their appointments. By not attending an appointment, it wastes vital time which could be offered to patients awaiting treatment or who may be in pain.

If you fail to attend two appointments, or cancel less than 24 hours, you may be removed from our patient list at Vogue Dental Care

Should you be unable to attend, please telephone the practice so your appointment can be offered to another patient who may be in pain.

Right to appeal:

If you are removed from the patient list at Vogue Dental Care, due to failed appointments, you have the right to appeal the decision. You may submit this in writing to the Practice Manager Tom Lambert. A response will be issued within a maximum of 7 days.

Tom Lambert is the Practice Manager, is the quality leader and has day-to-day responsibility of the patient list.

Signed:

Tom Lambert