

Vogue Dental Care Failure to Attend Policy

Our mission is to provide outstanding care for our patients, in an efficient manner. Vogue employs a strict Failure to Attend policy in order to ensure patients have access to care with minimal delay. Unfortunately, each month there are many hours wasted by patients failing to attend their appointments. By not attending an appointment, it wastes vital time which could be offered to patients awaiting treatment or who may be in pain.

If you are an existing patient and you fail to attend two appointments, or cancel less than 24 hours within a 2 year period, you may be removed from our patient list at Vogue Dental Care

For new NHS patient, please note if you fail to attend, or cancel without 24 hours notice within your first year of joining the practice you will be removed from our patient list.

Should you be unable to attend, please telephone the practice so your appointment can be offered to another patient who may be in pain.

Right to appeal:

If you are removed from the patient list at Vogue Dental Care, due to failed appointments, you have the right to appeal the decision. You may submit this in writing to the Practice Manager Krunal Kalani. A response will be issued within a maximum of 7 days.

Krunal Kalani is the Practice Manager, is the quality leader and has day-to-day responsibility of the patient list.

Signed:

Krunal Kalani